

Short profile Heidi Lardi



Heidi Lardi, Head of Customer Services and Education

Heidi Lardi has been looking after customer projects throughout the world for more than 15 years. She also heads up on-site user education and training for national and international customers. Furthermore, she is responsible for any customer requirements and reliable satisfaction thereof. Her customer knowledge means she also shares responsibility for further developing parm ltd.'s product portfolio.

Education/activities

Business School Zurich, Zurich, Switzerland, ITIL V2 Foundation professional qualifications.